

CHICAGO TRIBUNE NIE DIGITAL EDITION

FAQS

Why did the NIE Digital Edition change?

We've changed the NIE Digital Edition display to improve your experience viewing the printed newspaper online. In addition to the standard features that were in the older system, the new display system offers enhanced functionality and additional features such as Google translation capability in 200+ languages as well as real-time breaking news.

Do I need Adobe Flash?

Yes. In order to view the new NIE E-Edition, your web browser will need to have installed the latest Adobe Flash plug-in. Our new display technology uses Adobe Flash. To have Adobe Flash installed on your computer, please contact your School's Information Technology Department to have your computer classroom environment upgraded.

I can't find my login? What happened to it?

We've removed the login area from the NIE web site because accessing the NIE Digital Edition is extremely easy. Just by typing in the NIE URL at your Internet Address bar or clicking on a desktop URL shortcut will get you access.

How will I access the new NIE Digital Edition?

We will be sending you an email daily notification with an NIE URL that looks something like this:

<http://ee.chicagotribune.com/teas/nie/0000000000>.

Simply click on the link. You are also welcome to set up a shortcut to this URL on your classroom computers used to access the digital edition.

I am not getting my daily email notifications, what do I do?

Your daily email notifications from us might be detected thru your school's email system. These emails might be flagged as junk e-mail or marketing mail. You'll need to work with your school IT Department as to indicate that these email daily notifications are not considered to be marketing mail.

If you are using web-based mail services for your email such Yahoo!, HotMail, or Gmail, you'll need to view your Junk Mail folders.

I was trying to create a bookmark. What do I need to do?

All you need to do is type the NIE URL into your web browser's Internet address location bar then create a bookmark. See NIE Digital Edition User Manual to learn how to bookmark a website.

I've created a bookmark and still not able to view the e-edition? What's wrong?

You may be typing in the wrong NIE URL. Be sure the URL configuration you are trying to bookmark looks similar to this:

<http://ee.chicagotribune.com/teas/nie/0000000000>.

I have many computers in my classroom. May I use this URL?

Yes. The URL provided to you can be used for all your classroom computers. All you need to do is to create a desktop shortcut with the URL on each classroom computer used to view the NIE E-Edition. See NIE Digital Edition User Manual to learn how to create a desktop shortcut.

Is there a limit to the number of computers the digital edition can be bookmarked?

There is no limitation on the number of computers the digital edition can be bookmarked. However, access to the digital edition will be based on the number of licenses ordered. If you exceed your licenses, a message will appear stating that you have exceeded the maximum licenses allowed for the day.

Can I use the NIE digital edition outside of school?

NIE's digital editions are provided as an educational resource for educators and students for use with learning activities and assignments. You may use the NIE digital editions outside of school by typing in your unique NIE URL in the Internet Address bar. However, if at school you accessed the maximum number of licenses ordered, you will not be able to access the digital edition anymore for the day.

I don't want to receive the daily email notifications. Can I get off this list?

Yes. Look for the one of the daily email notifications in your Inbox. To get off this email notification, you need to "unsubscribe" from our notification service. Please follow the instructions below to unsubscribe from the list. **IMPORTANT: Please make sure that you have created your desktop shortcut on your computers before you unsubscribe.**